



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbypl@hotmail.com

SECRETARY BSES

C A No. Applied for  
Complaint No. 279/2024

In the matter of:

Sualeha

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Mr. Lalit, On behalf of BYPL

ORDER

Date of Hearing: 01<sup>st</sup> August, 2024

Date of Order: 06<sup>th</sup> August, 2024

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief fact of the case giving rise to this grievance is that the complainant applied for new electricity connection at premises no. A-30, 4<sup>th</sup> floor, Vishkarma Park, Laxmi Nagar, Delhi-110092 vide request no. 8006919260. The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of dues at site, meter already exist and building height is more than 15 meters.

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Secretary  
CGRF (BYPL)

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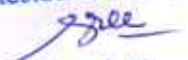
Complainant No. 279/2024

2. The respondent in reply briefly stated that the present complainant has been filed by complainant seeking new electricity connection under domestic category at property bearing no. A-30, 4<sup>th</sup> floor, Vishkarma Park, Laxmi Nagar Delhi-110092, vide request no. 8006919260. The application of the complainant was rejected on the pretext of building structure of the applied site comprises of ground + four floors having height of more than 15 meters, which mandates the requisite of Architect Certificate. Besides, there are pending energy dues against CA no. 100954479 and 101050798 and the pro-rata share of the complainant is Rs. 3,148/- which is payable by the complainant.
3. Counsel for the complainant in its rejoinder refuted the contentions of the respondent as averred in their reply and submitted that pending dues of CA No. 100954479 and 101050798 do not pertain to the complainant as the complainant applied for fourth floor and connection having CA no. 101050798 having bill of Rs. 12,800/- clearly mentions the address as second floor. Dues of other CA No. 100954479 amounting to Rs. 2943/- does not mention any floor, they are also not payable by the complainant.
4. During the course of arguments, the complainant states that the pro-rata dues do not pertain to him, OP was asked to provide the details of the pro-rata bills.
5. OP vide its mail dated 05.08.2024, submitted that pro-rata amount has been re-calculated and amount against CA No. 101050798 are paid on 09.07.2024 and the pro-rata dues against CA no. 100954479 is required to be paid by the complainant. The net pro-rata dues payable by the complainant comes to the tune of Rs. 588.60/-.

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CGRF (BYPL)

Complainant No. 279/2024

6. Thus, in view of above, we are of considered opinion that the new connections applied by the complainant can be granted after payment of the pro-rata bill amount of Rs. 588.60/-.

ORDER

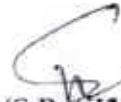
Complaint is allowed. Respondent is directed to release the new electricity connection as applied for by the complainant vide request no. 8006919260 at premises no. A-30, 4<sup>th</sup> floor, Vishkarma Park, Laxmi Nagar, Delhi, subject to payment of pro-rata dues of Rs. 588.60/- and fulfilling any other required commercial formalities as per DERC Regulations 2017.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN  
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CGRF (BYPL)